The State is Going Paperless

Send an email to dplauthcodes@state.ma.us with the following information

Your full name

License number

License type

Last known mailing address (what the State currently has on file)

This email is to request a Record ID and Authorization Code to link your license(s) to your new account; you will get them after they verify the above information from you

Please Note

You will need to request a Record ID and Authorization Code for EACH license. Be sure to give them all license numbers and types that you will need to renew.

You will also need to create ePlace Portal account after you receive your Record ID(s) and Authorization Code(s) at <https://elicensing.state.ma.us/CitizenAccess/>

You will receive step by step instructions with your Record ID(s) and Authorization Code(s)

If you need to change your address you can do this after you have set up your account

The eLicensing Portal website does not play nicely with all web browsers. You may get the below notice when you go to the website.

Notice:

The browser you are using is not on the list of our supported browsers and versions. Supported versions: Internet Explorer 10 & 11 Safari 10 & 11

If you do not use a supported version, you will be unable to upload required documents.

In Safari, you must download then enable the Silverlight plugin. Instructions can be found on Apple.com